

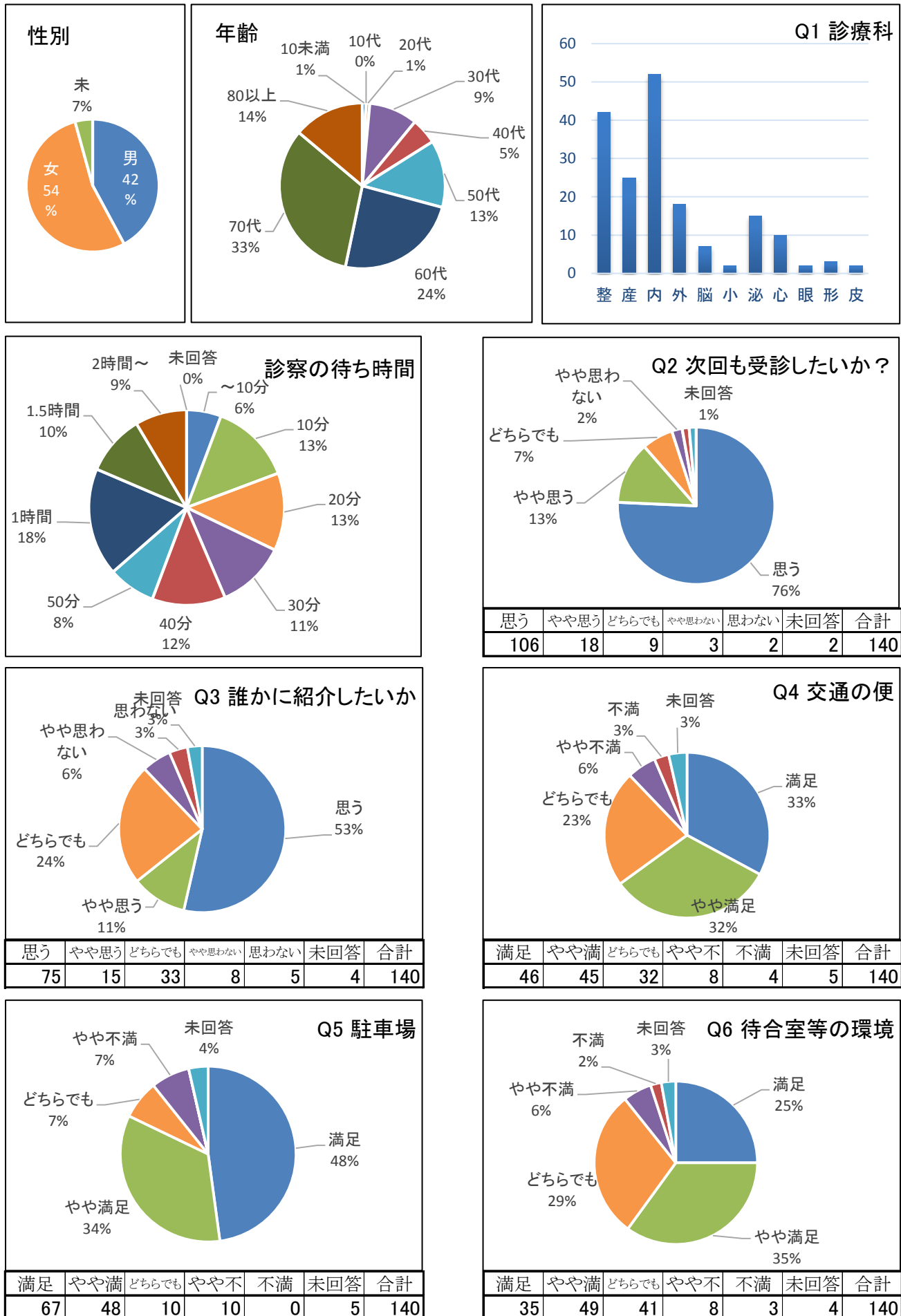
令和4年度

外来患者満足度調査報告書

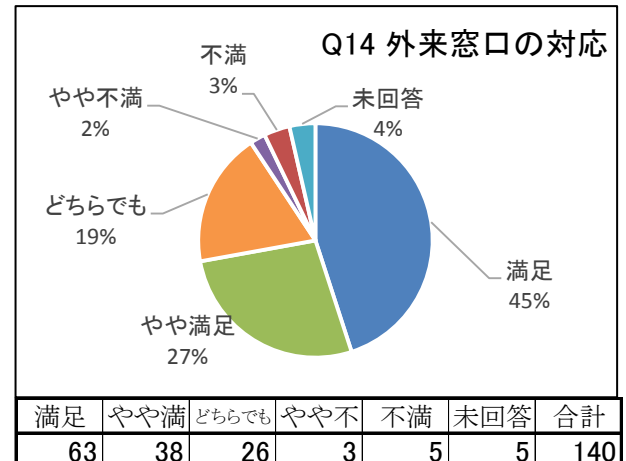
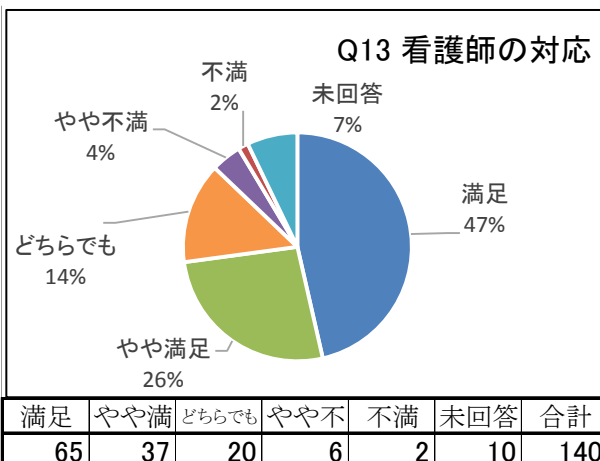
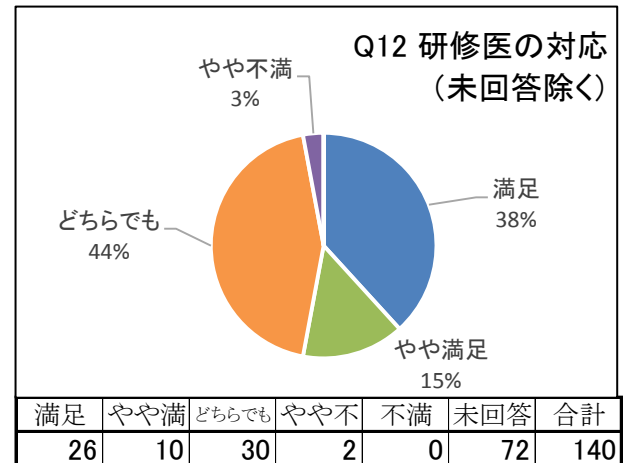
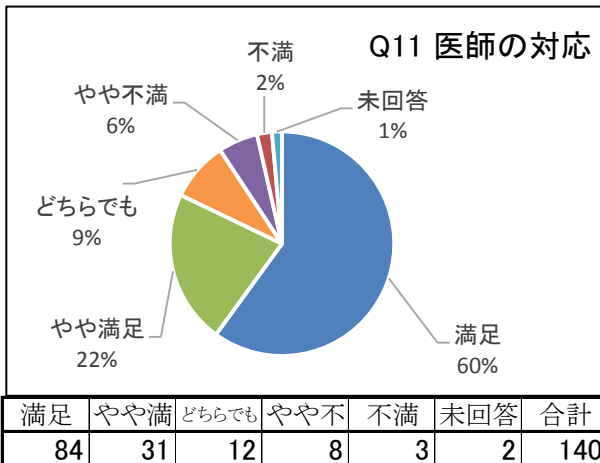
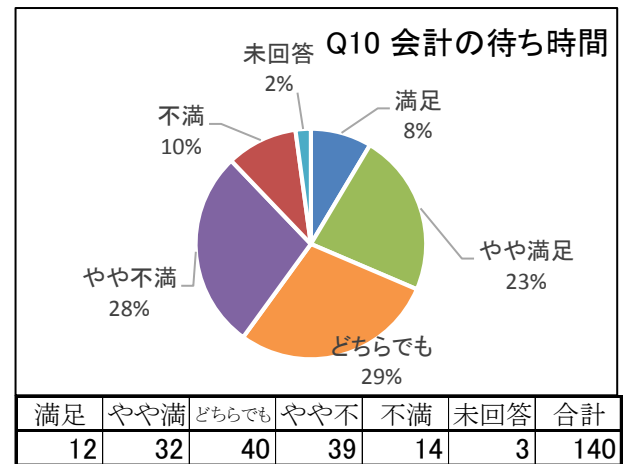
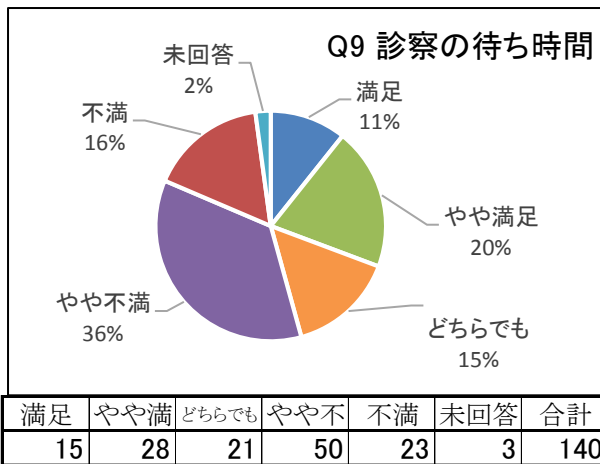
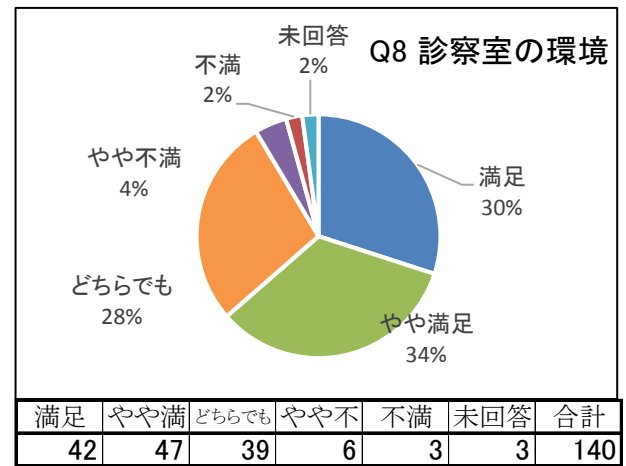
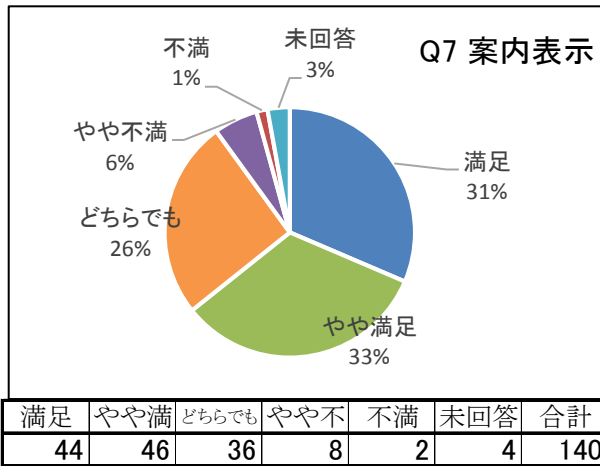
調査日時: 令和4年10月7日(金) 9:00～12:30

山形済生病院 サービス向上委員会

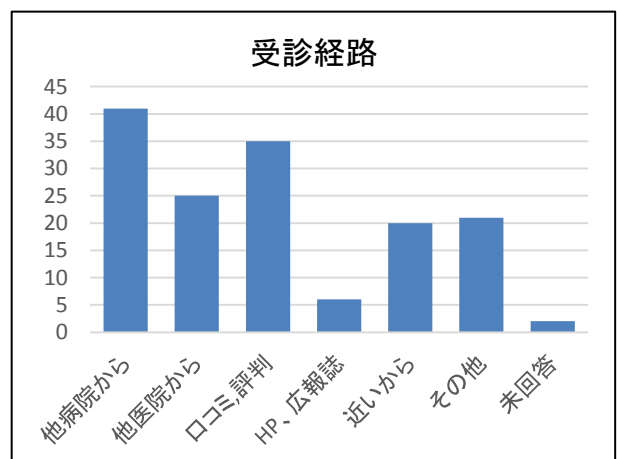
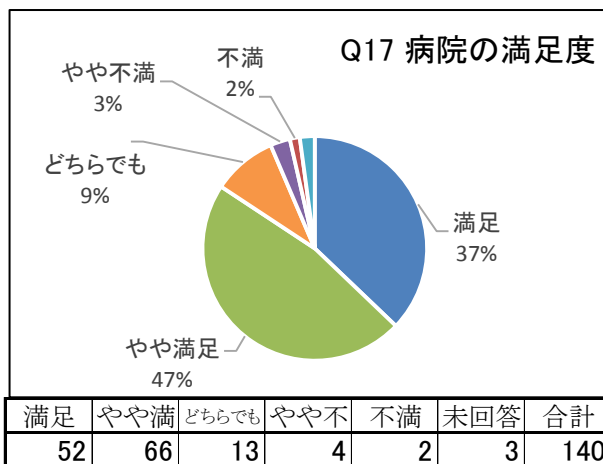
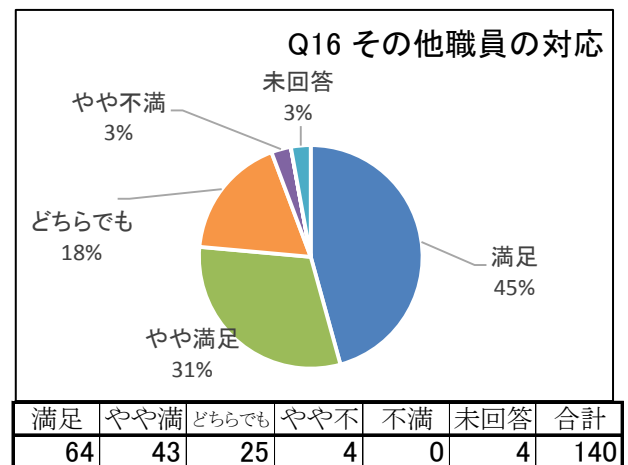
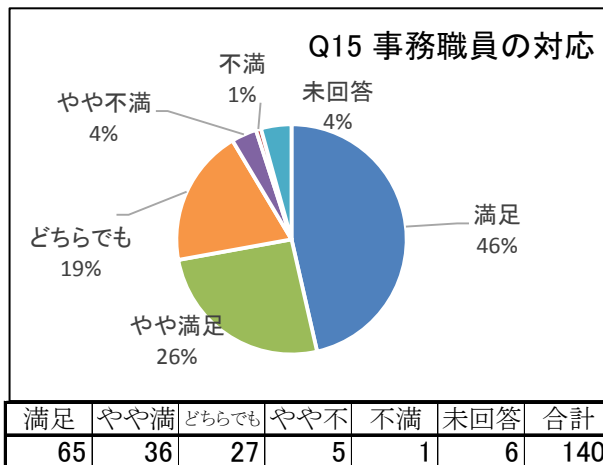
外来患者満足度調査結果(令和4年10月)

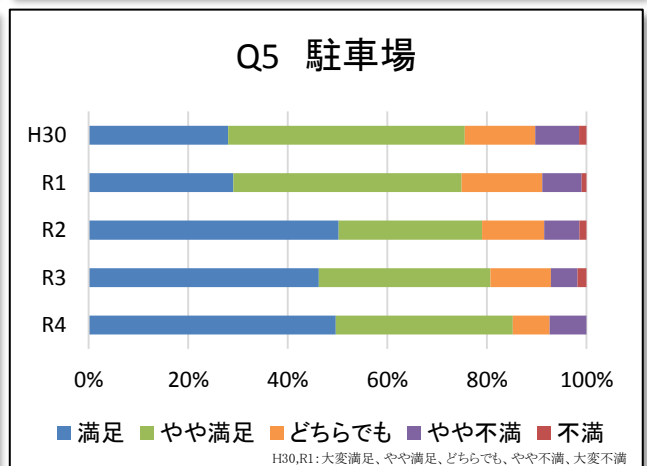
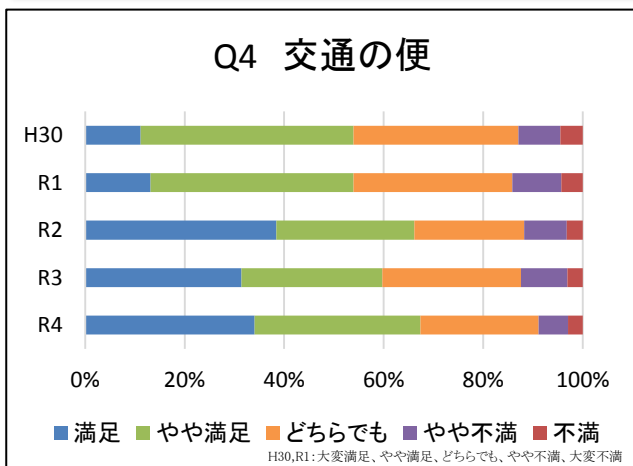
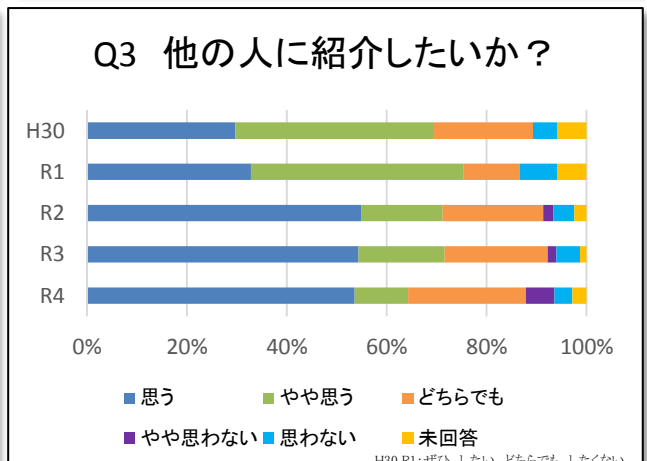
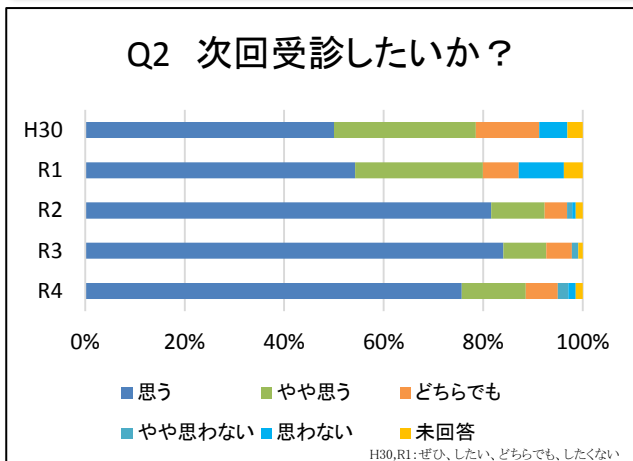
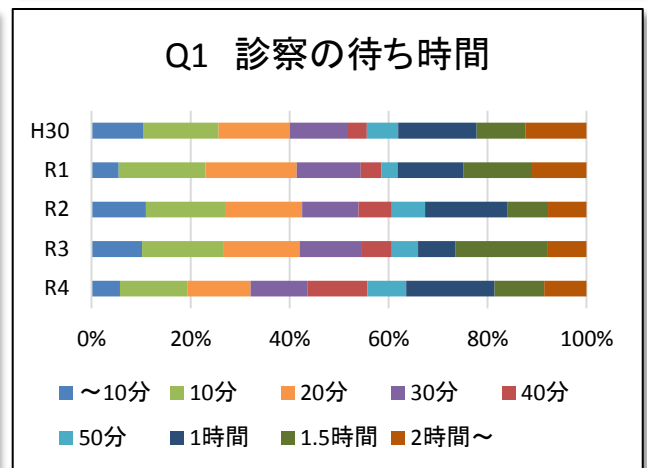
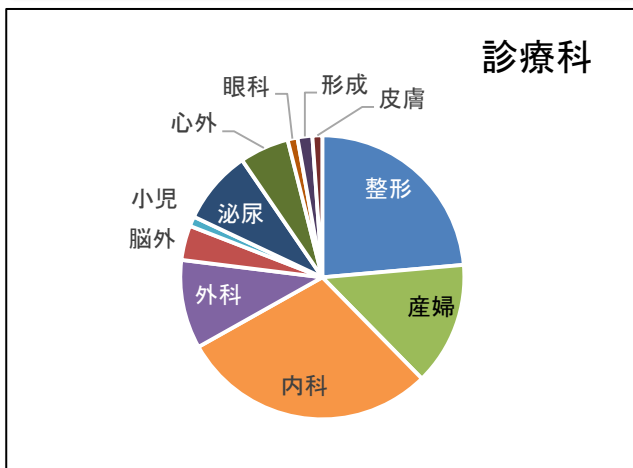
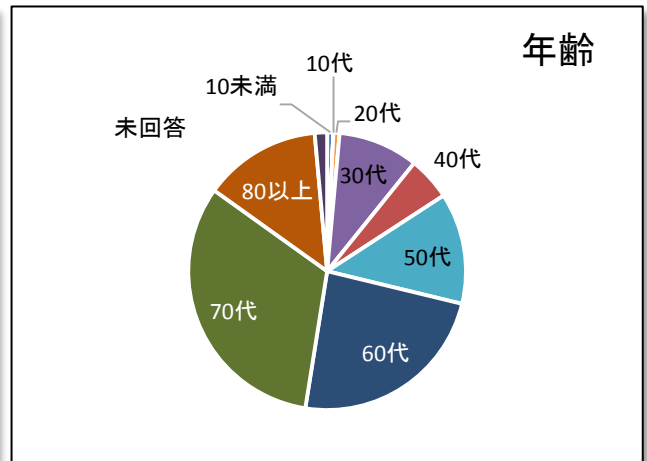
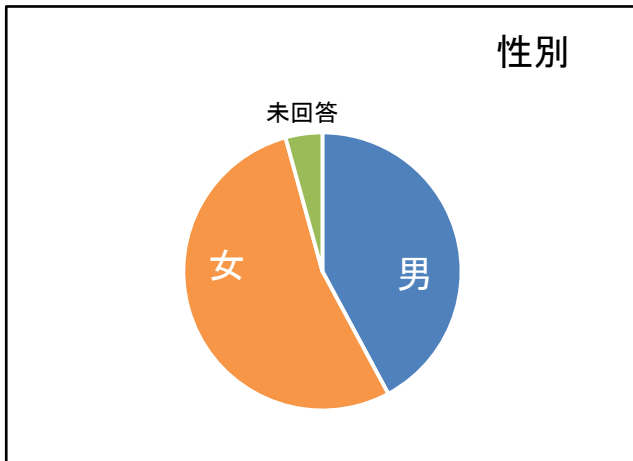


外来患者満足度調査結果(令和4年10月)

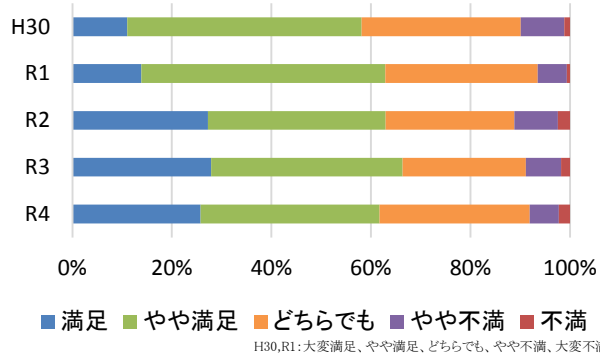


外来患者満足度調査結果(令和4年10月)

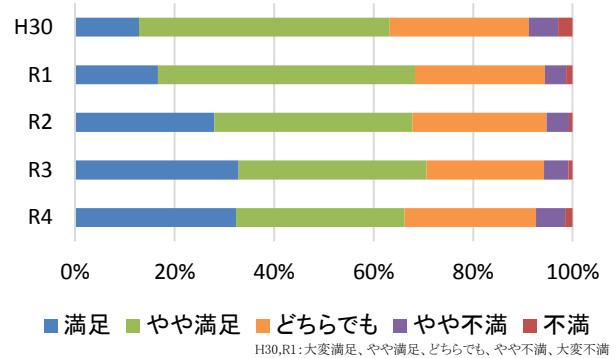




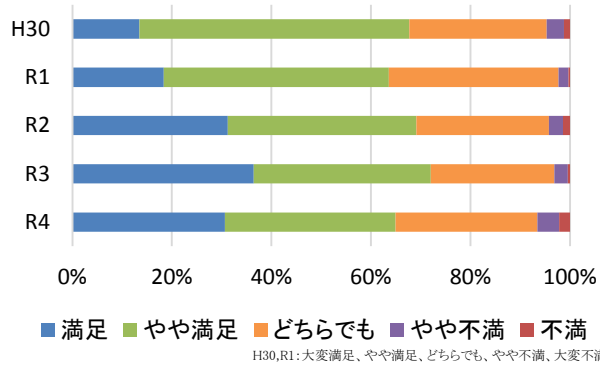
Q6 待合室の環境



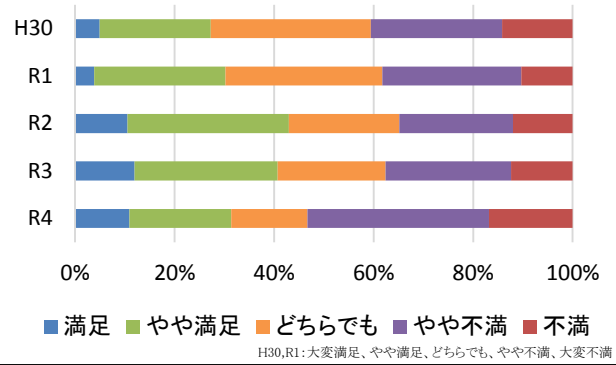
Q7 案内表示



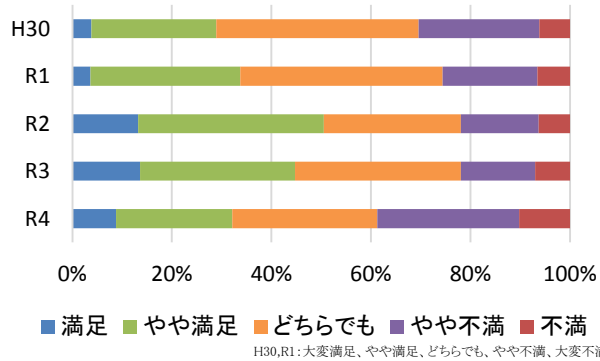
Q8 診察室の環境



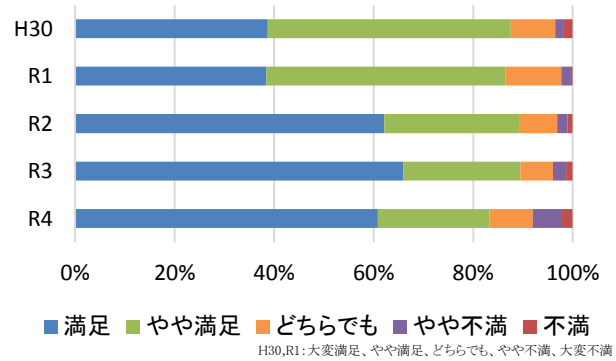
Q9 診察の待ち時間



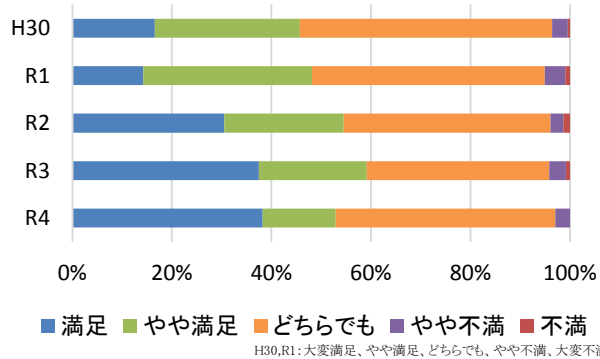
Q10 会計の待ち時間



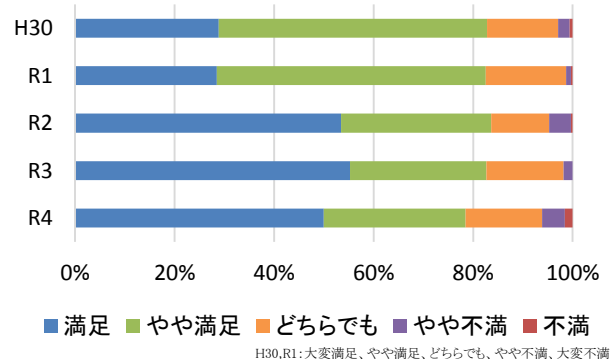
Q11 医師の対応



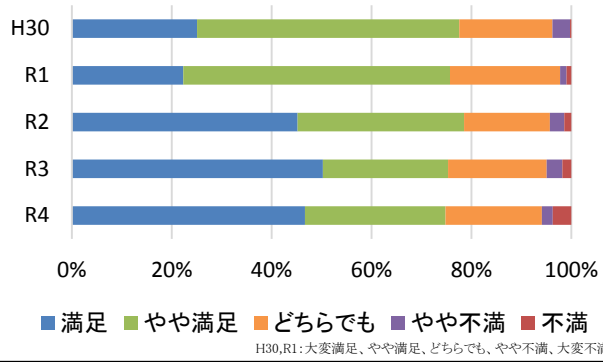
Q12 研修医の対応



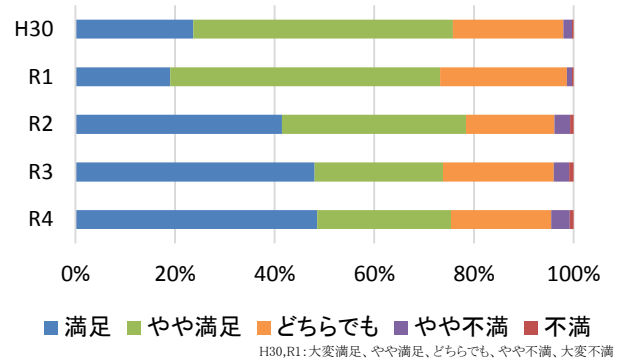
Q13 看護師の対応



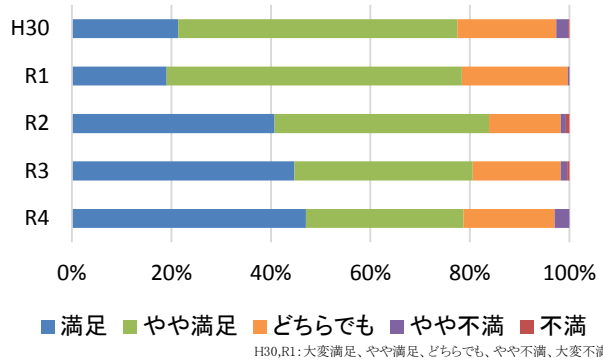
Q14 外来窓口の対応



Q15 事務職員の対応



Q16 その他職員の対応



Q17 病院の満足度

