

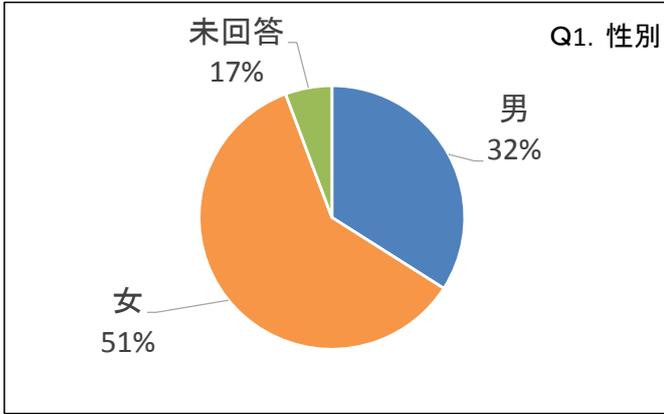
令和5年度

入院患者満足度調査報告書

調査日時：令和5年10月1日（日）～ 10月21日（土）

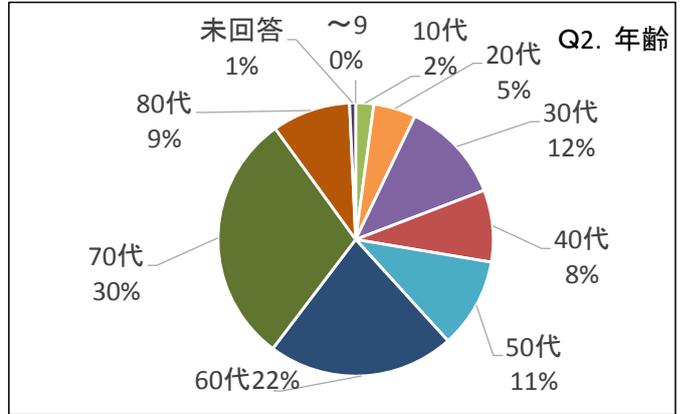
山形済生病院 サービス向上委員会

入院患者満足度調査結果(令和5年10月)



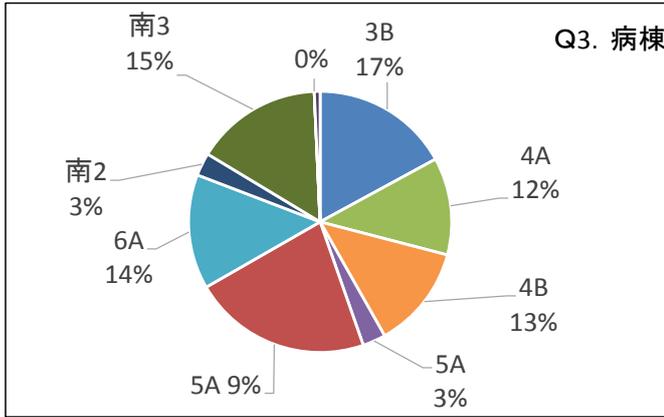
Q1. 性別

男	女	未回答
48	85	8



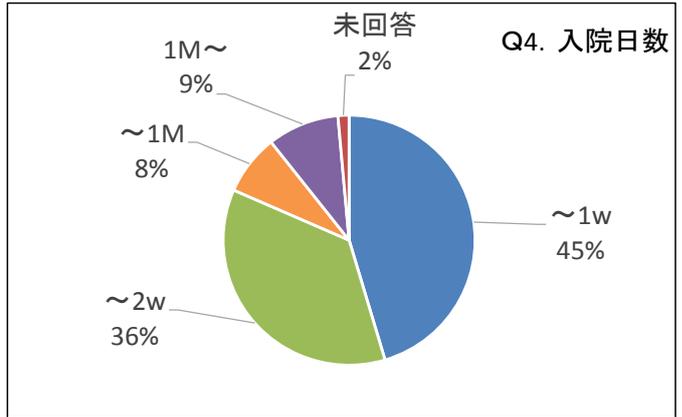
Q2. 年齢

~9	10~	20~	30~	40~	50~	60~	70~	80~	未回答
0	3	7	17	12	15	31	42	13	1



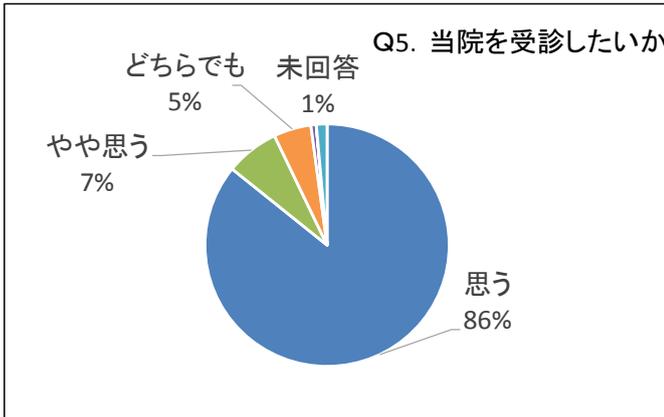
Q3. 病棟

3A	3B	4A	5A	5B	6A	6B	南2	南3	未回答
24	17	18	4	31	20	4	22	0	1



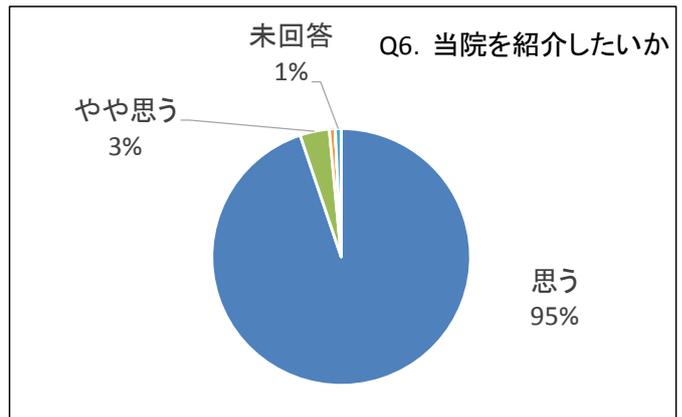
Q4. 入院日数

~1w	~2w	~1M	1M~	未回答
64	51	11	13	2



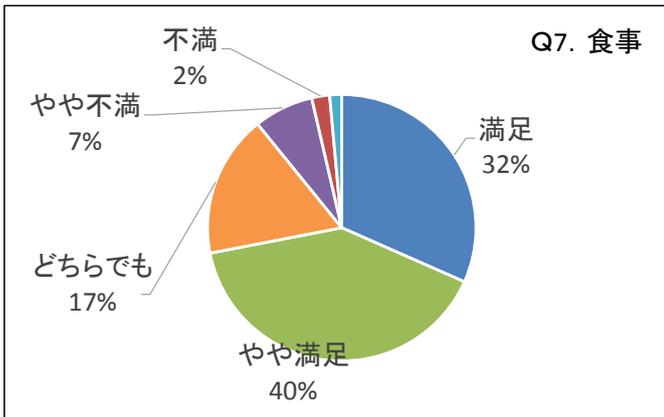
Q5. 今後当院を受診したいか

思う	やや思う	どちらでも	やや思わない	思わない	未回答
121	10	7	1	0	4



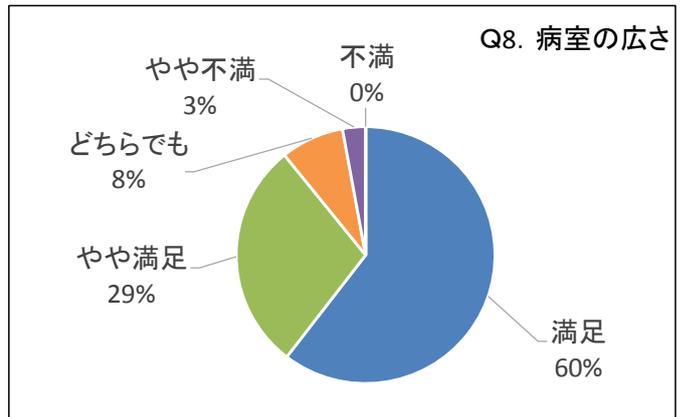
Q6. 当院を紹介したいか

思う	やや思う	どちらでも	やや思わない	思わない	未回答
129	5	1	0	0	1



Q7. 食事

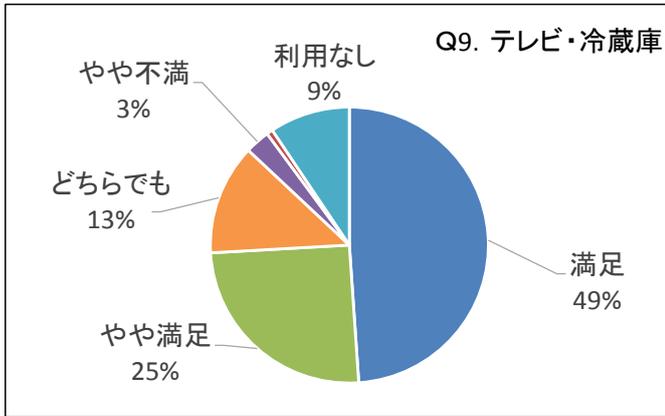
満足	やや満足	どちらでも	やや不満	不満	未回答
44	56	24	10	3	2



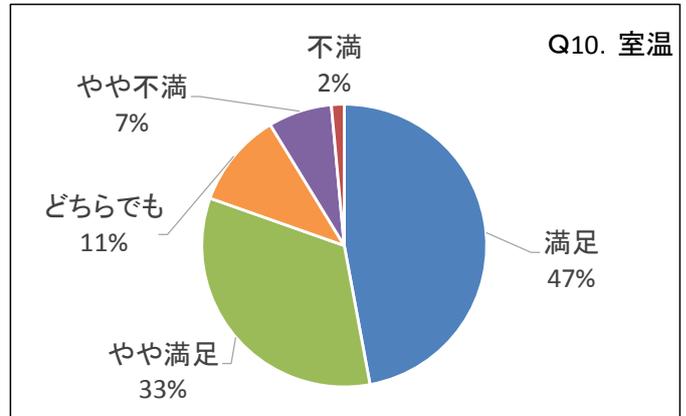
Q8. 病室の広さ

満足	やや満足	どちらでも	やや不満	不満	未回答
84	40	11	4	0	0

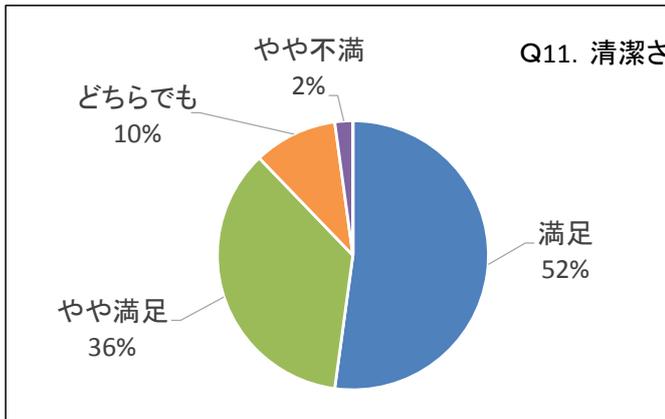
入院患者満足度調査結果(令和5年10月)



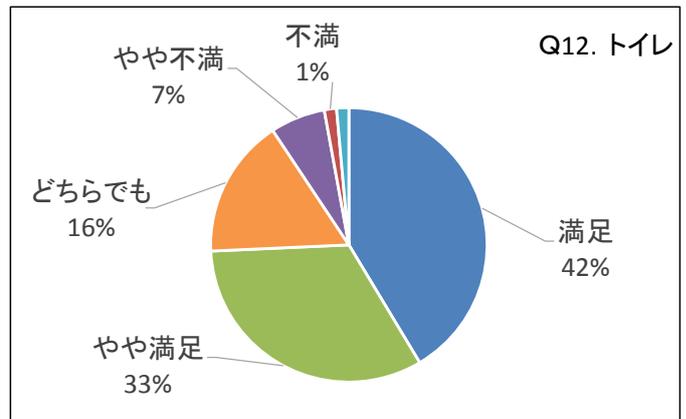
満足	やや満足	どちらでも	やや不満	不満	未回答
68	35	18	4	1	13



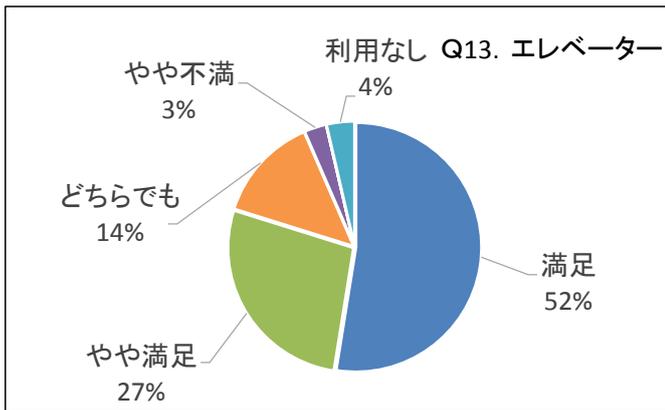
満足	やや満足	どちらでも	やや不満	不満	未回答
65	46	15	10	2	0



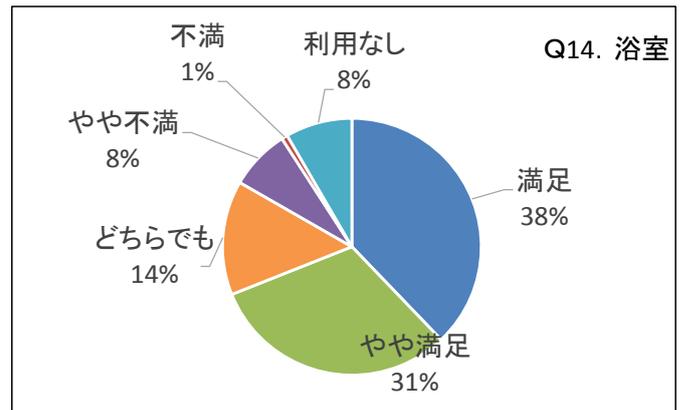
満足	やや満足	どちらでも	やや不満	不満	未回答
73	50	14	3	0	0



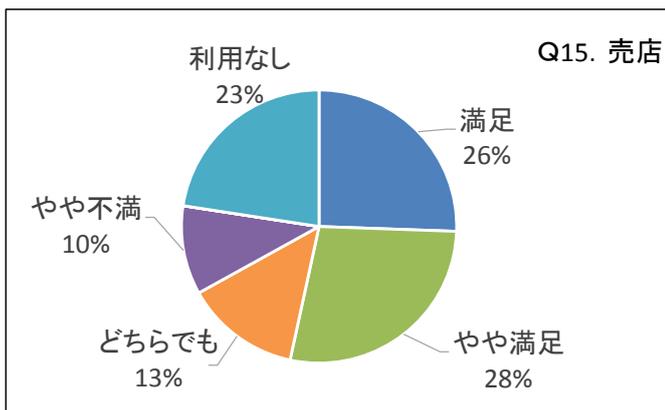
満足	やや満足	どちらでも	やや不満	不満	未回答
58	46	23	9	2	2



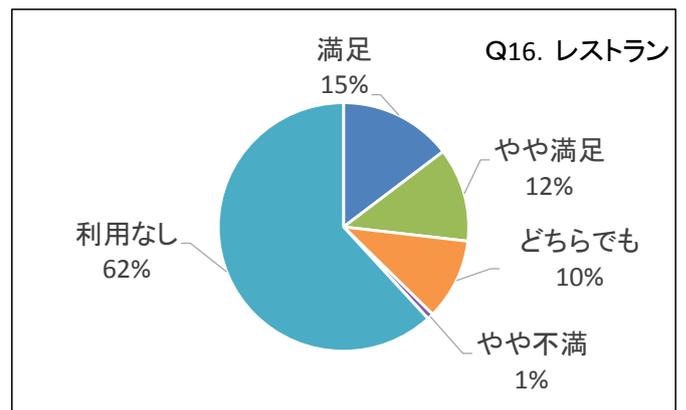
満足	やや満足	どちらでも	やや不満	不満	利用なし
73	38	19	4	0	5



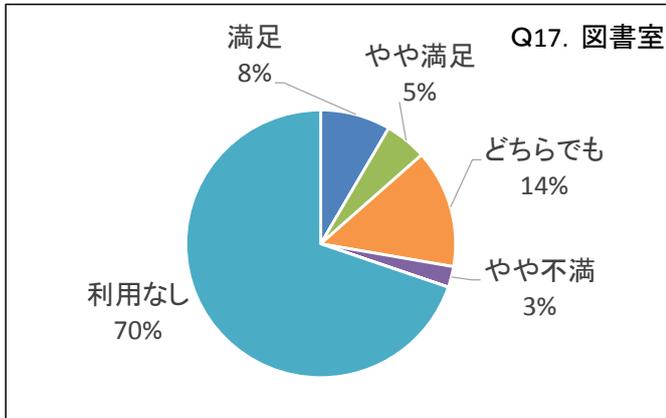
満足	やや満足	どちらでも	やや不満	不満	利用なし
50	41	19	10	1	11



満足	やや満足	どちらでも	やや不満	不満	利用なし
34	37	18	14	0	30

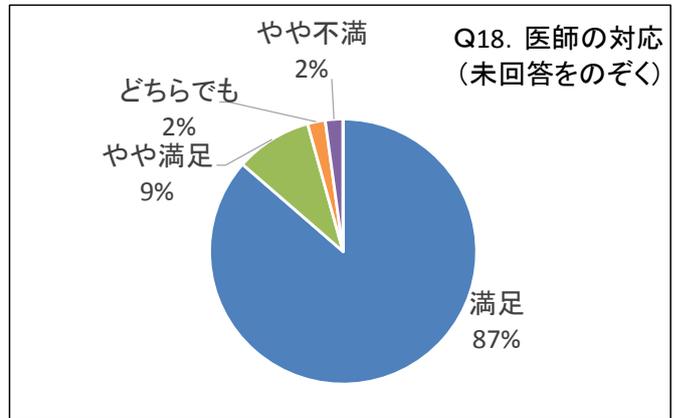


満足	やや満足	どちらでも	やや不満	不満	利用なし
18	15	13	1	0	76



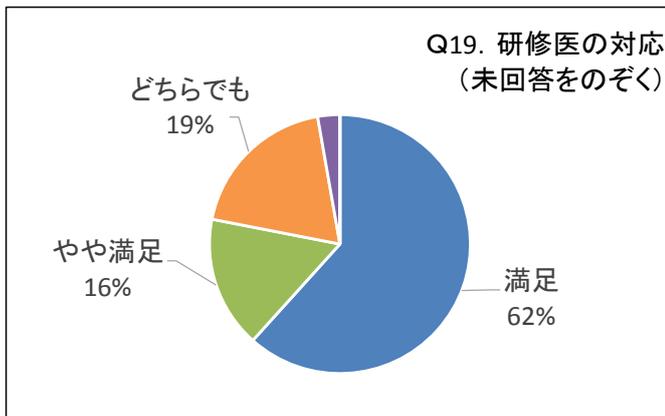
Q17. 図書室

満足	やや満足	どちらでも	やや不満	不満	利用なし
10	6	17	3	0	83



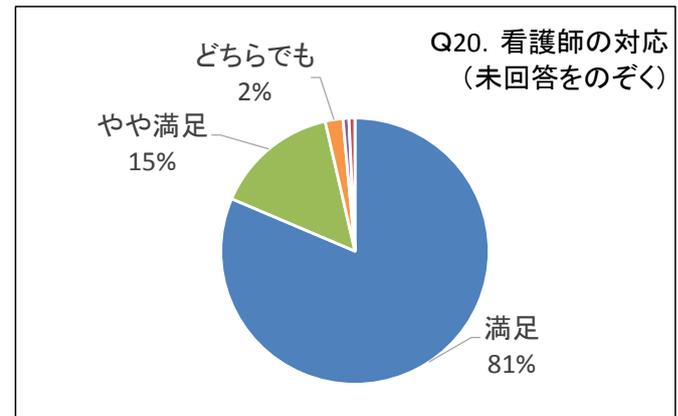
Q18. 医師

満足	やや満足	どちらでも	やや不満	不満	未回答
121	13	3	3	0	0



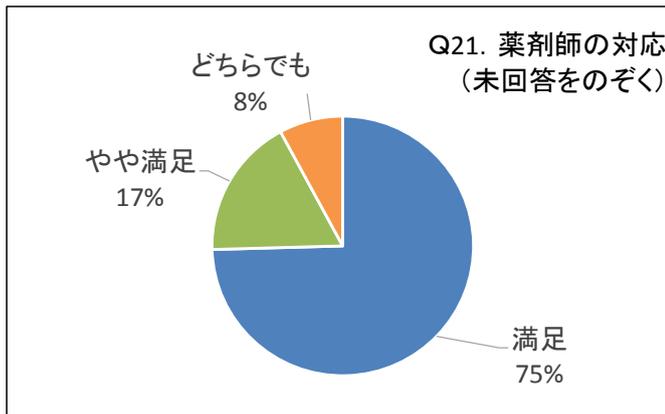
Q19. 研修医

満足	やや満足	どちらでも	やや不満	不満	未回答
45	12	14	2	0	53



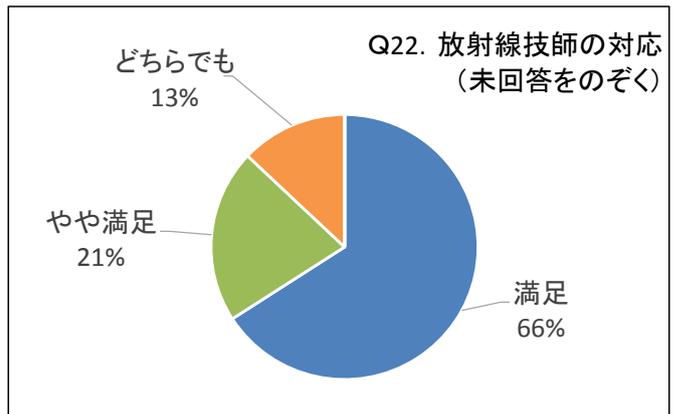
Q20. 看護師

満足	やや満足	どちらでも	やや不満	不満	未回答
114	21	3	1	1	0



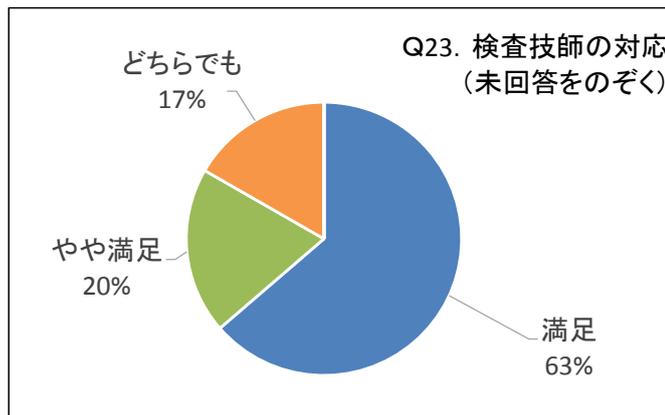
Q21. 薬剤師

満足	やや満足	どちらでも	やや不満	不満	未回答
85	20	9	0	0	18



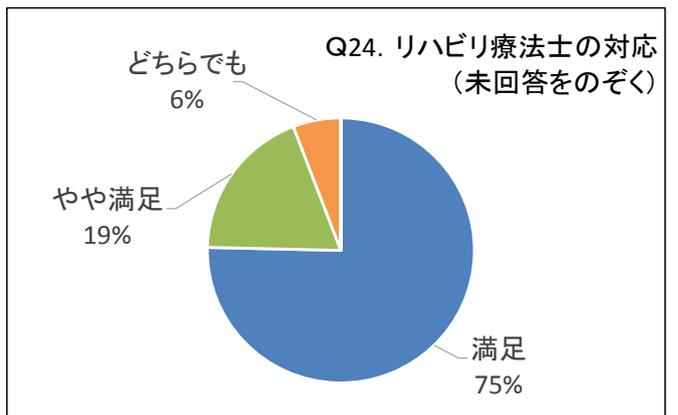
Q22. 放射線技師

満足	やや満足	どちらでも	やや不満	不満	未回答
56	18	11	0	0	40



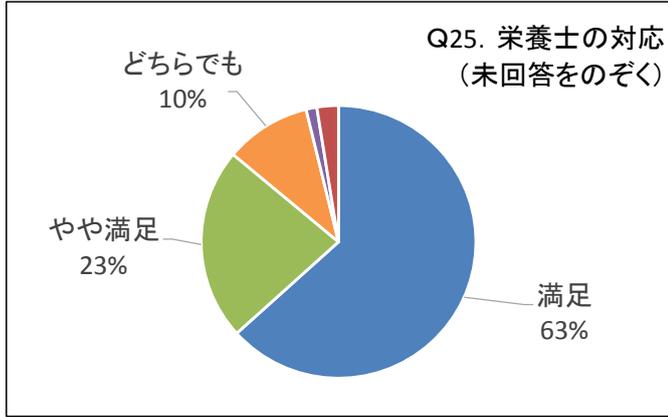
Q23. 検査技師

満足	やや満足	どちらでも	やや不満	不満	未回答
42	13	11	0	0	49



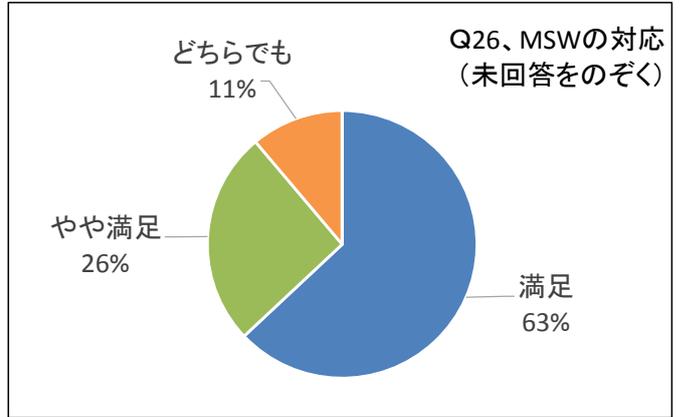
Q24. リハビリ

満足	やや満足	どちらでも	やや不満	不満	未回答
52	13	4	0	0	49



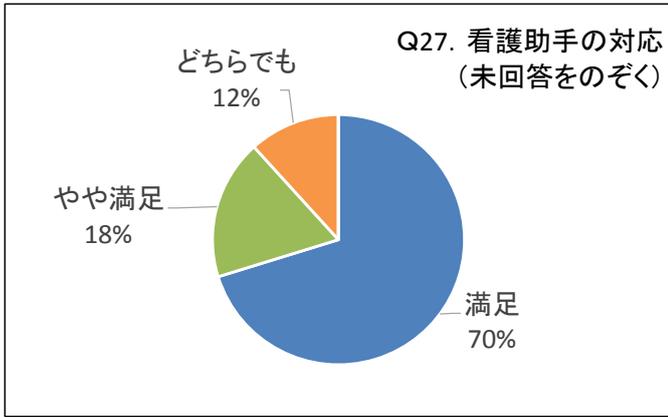
Q25. 栄養士

満足	やや満足	どちらでも	やや不満	不満	未回答
50	18	8	1	2	39



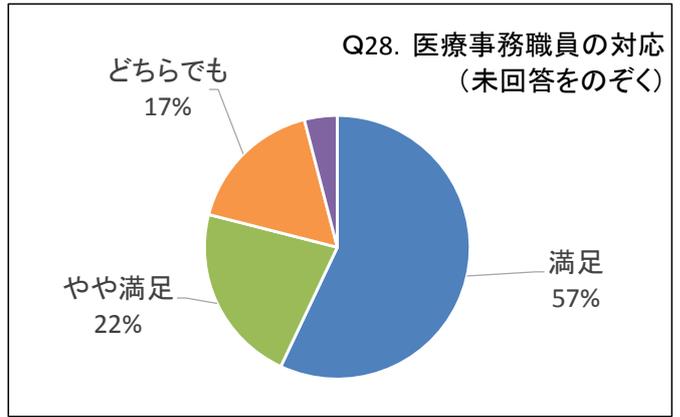
Q26. MSW

満足	やや満足	どちらでも	やや不満	不満	未回答
34	14	6	0	0	57



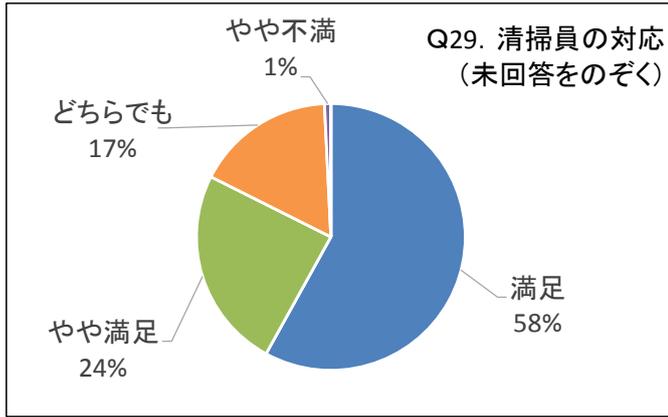
Q27. 看護助手

満足	やや満足	どちらでも	やや不満	不満	未回答
66	17	11	0	0	30



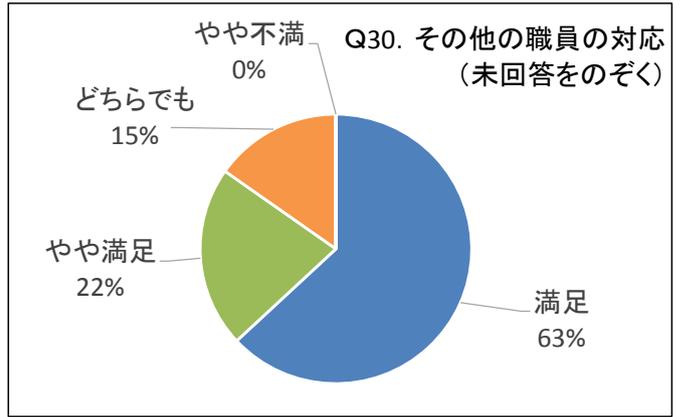
Q28. 医療事務

満足	やや満足	どちらでも	やや不満	不満	未回答
57	22	17	4	0	23



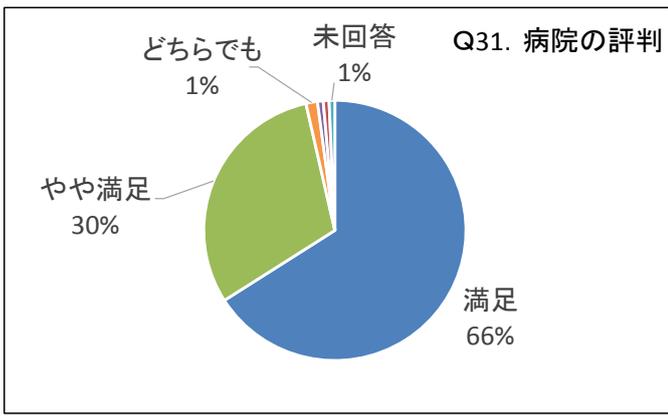
Q29. 清掃員

満足	やや満足	どちらでも	やや不満	不満	未回答
76	32	22	1	0	5



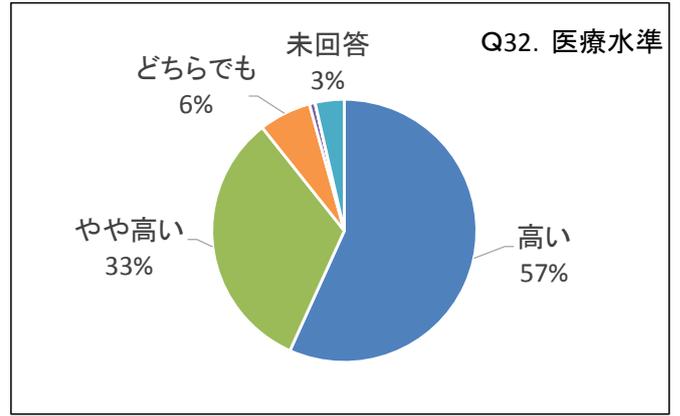
Q30. その他の職員

満足	やや満足	どちらでも	やや不満	不満	未回答
58	20	14	0	0	27



Q31. 評判

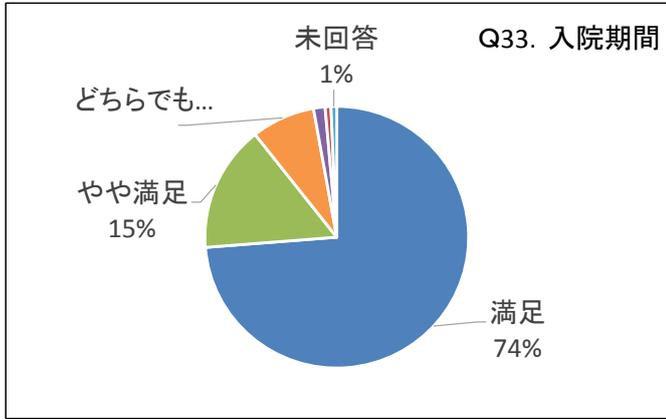
良い	やや良い	どちらでも	やや悪い	悪い	未回答
74	52	9	0	0	6



Q32. 医療水準

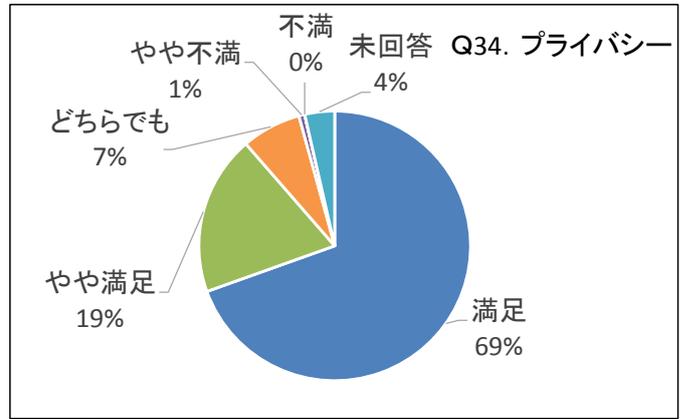
高い	やや高い	どちらでも	やや低い	低い	未回答
80	46	9	1	0	5

入院患者満足度調査結果(令和5年10月)



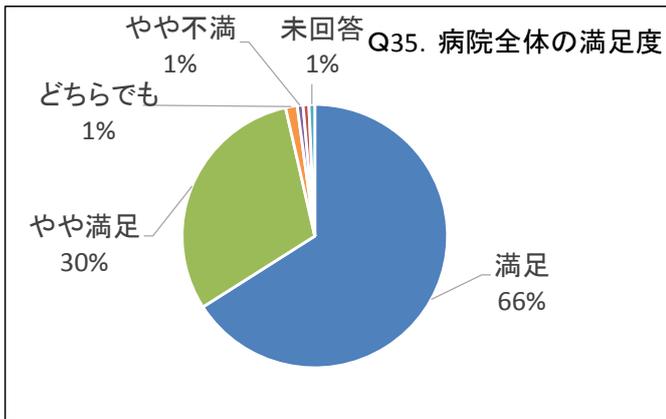
Q33. 入院期間

満足	やや満足	どちらでも...	やや不満	不満	未回答
104	22	11	2	1	1



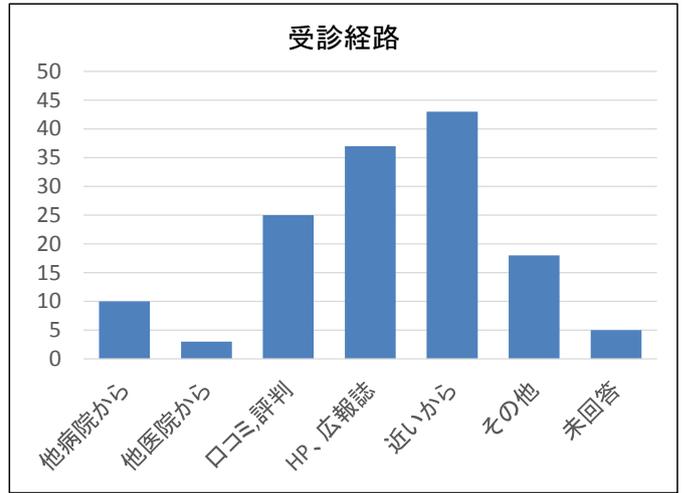
Q34. プライバシー

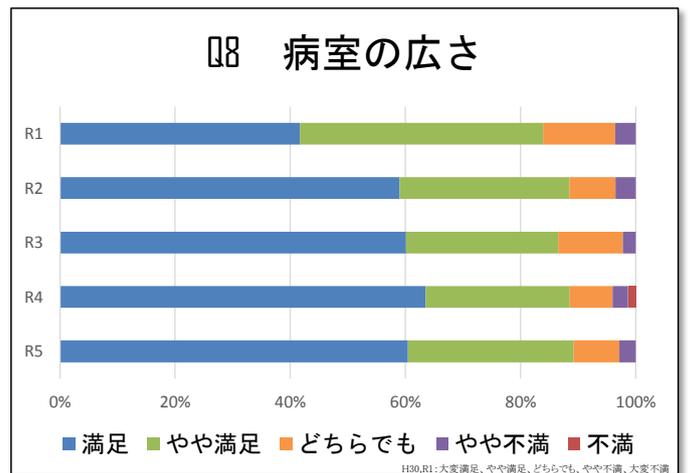
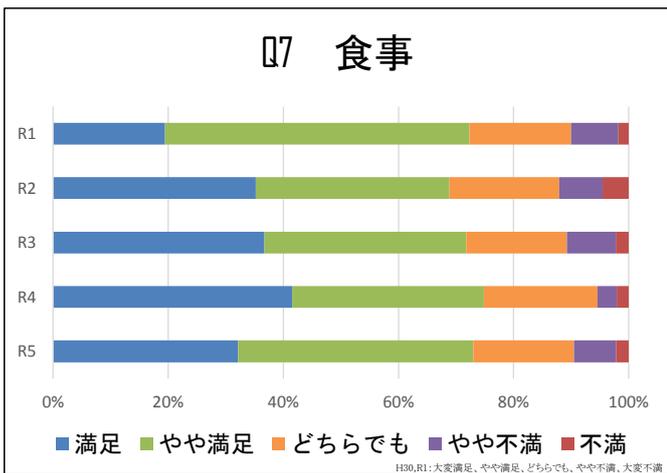
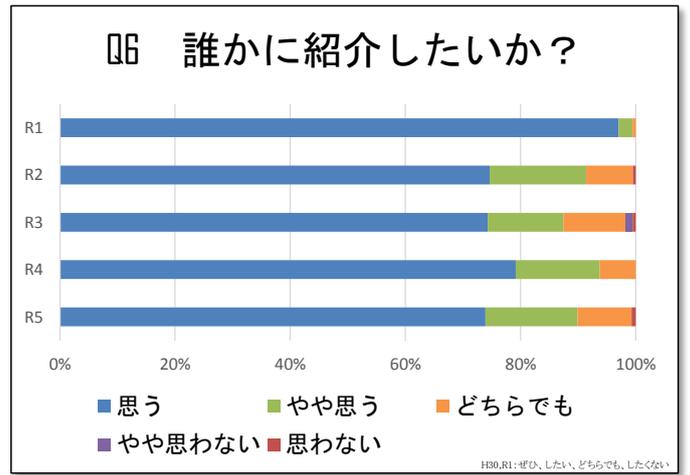
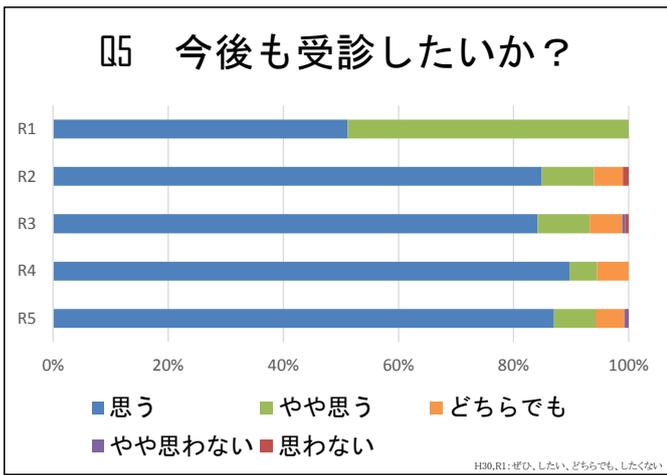
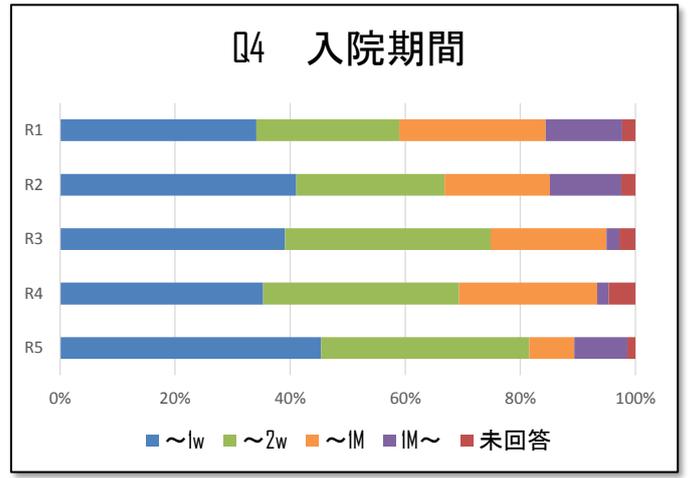
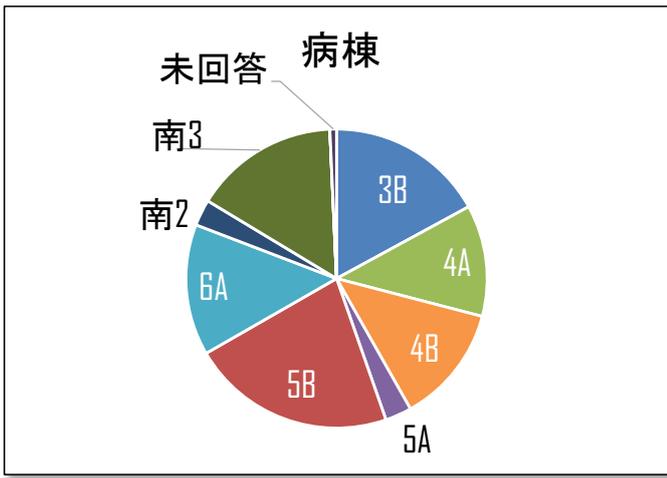
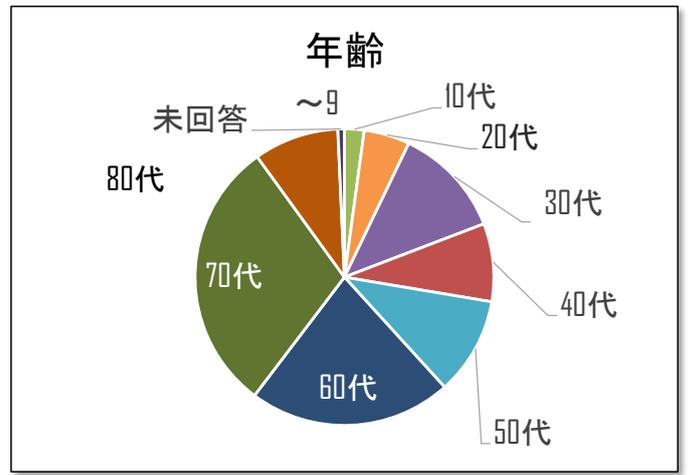
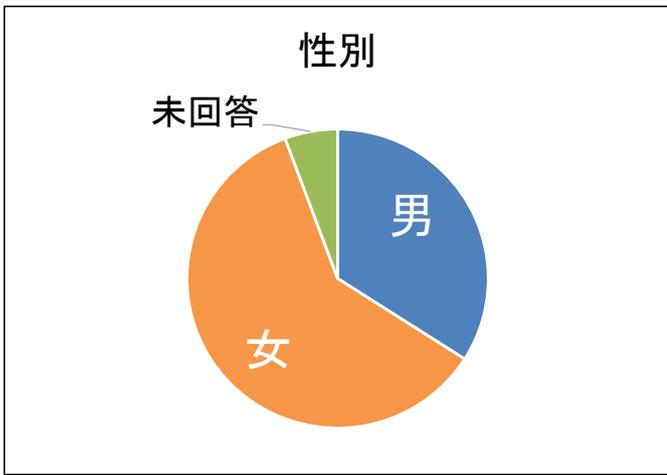
満足	やや満足	どちらでも...	やや不満	不満	未回答
98	27	10	1	0	5

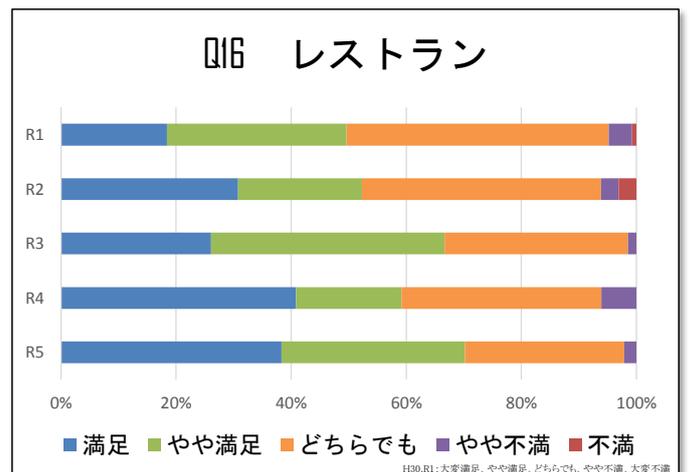
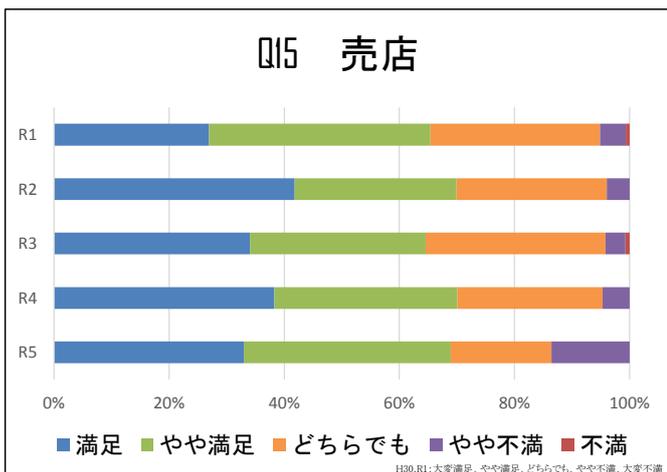
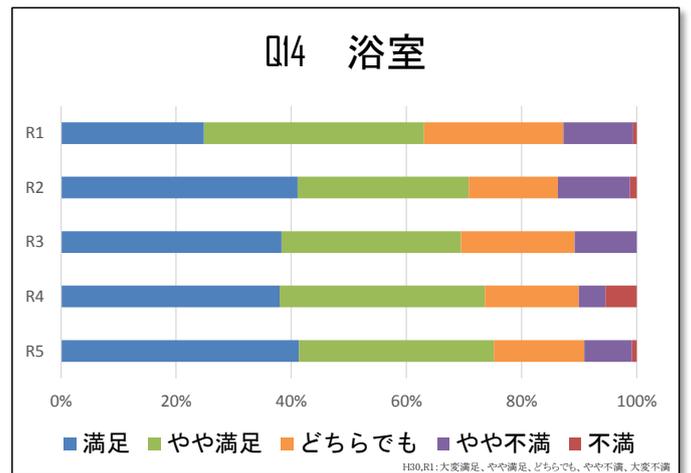
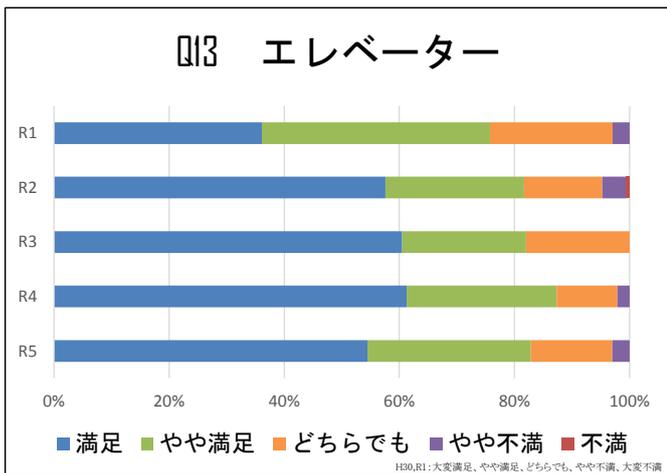
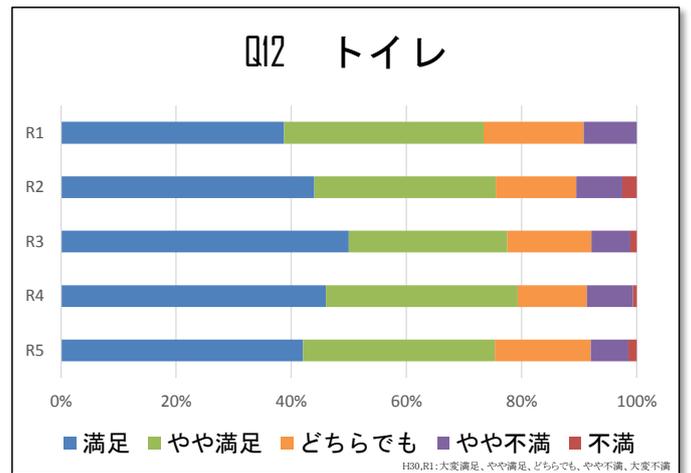
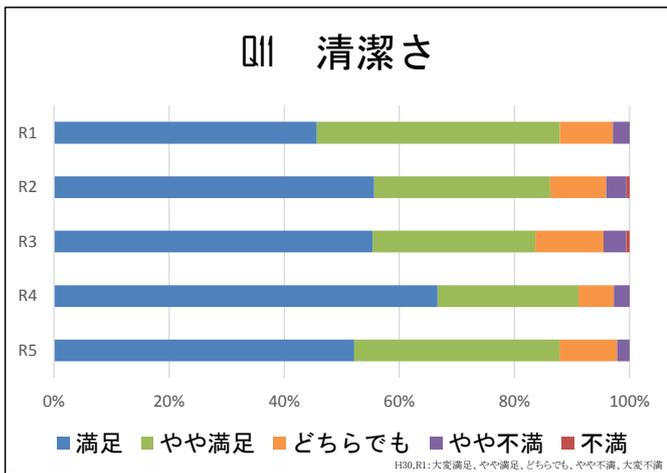
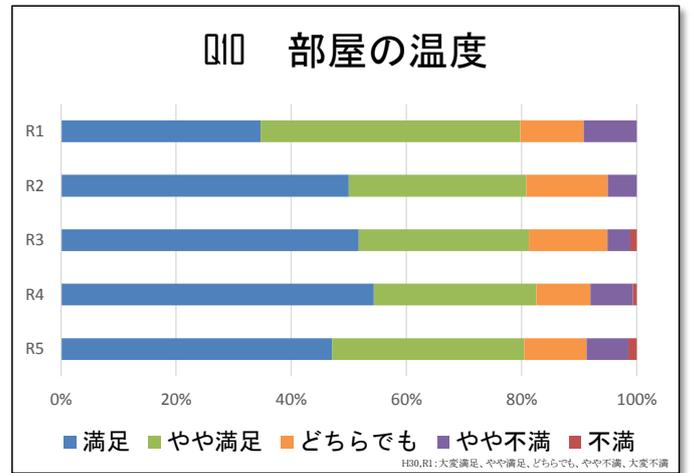
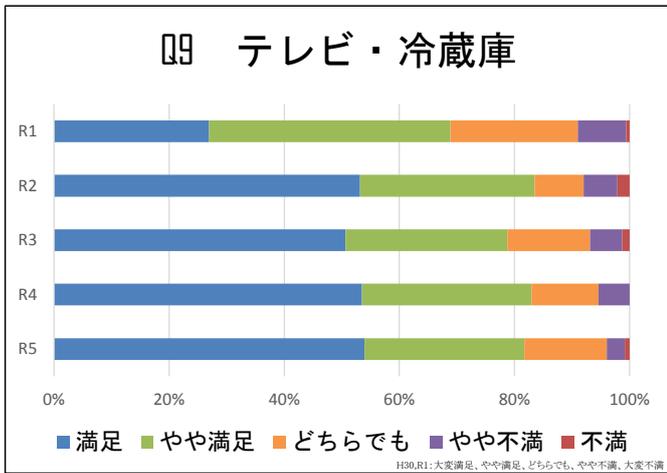


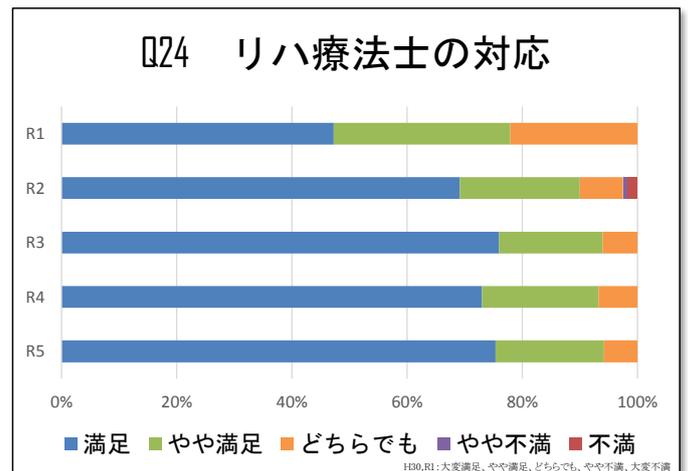
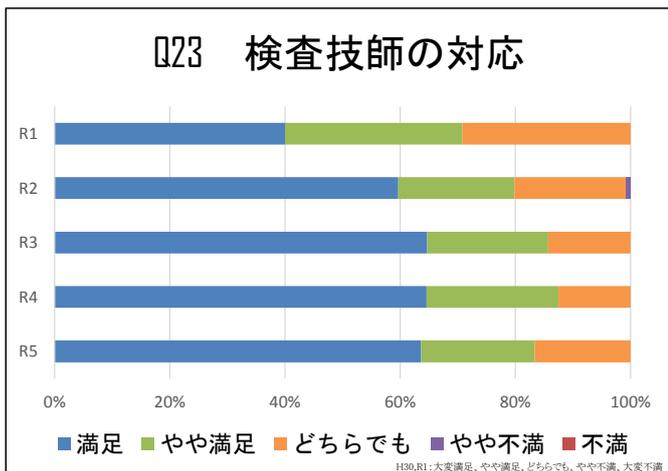
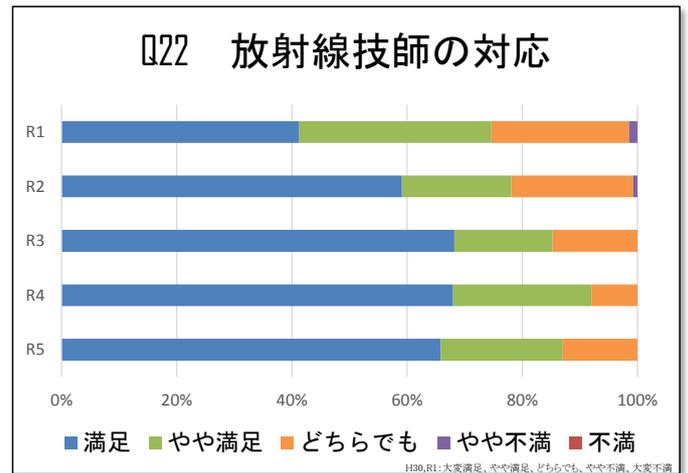
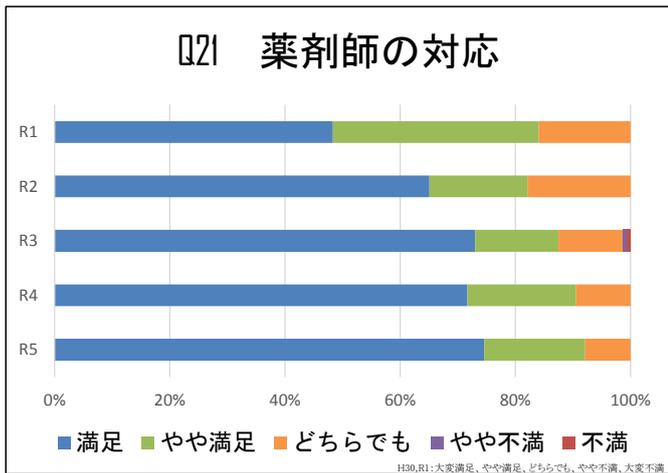
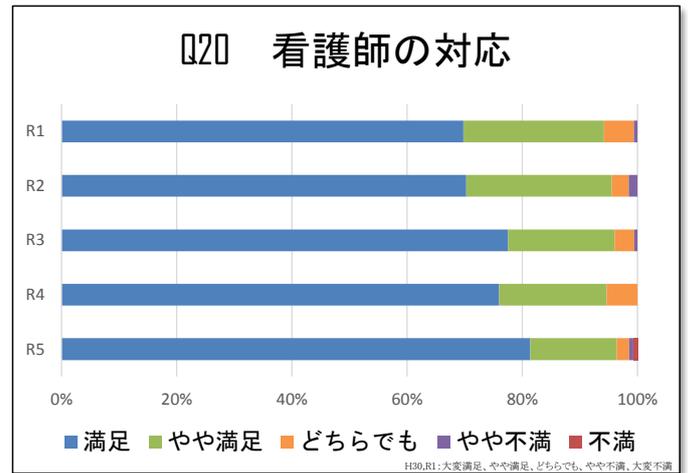
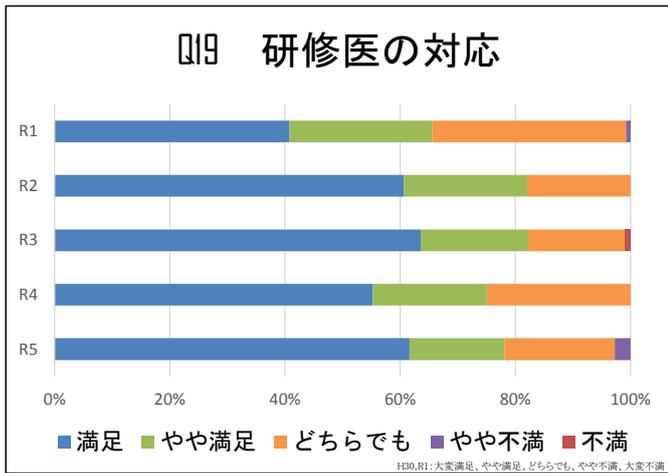
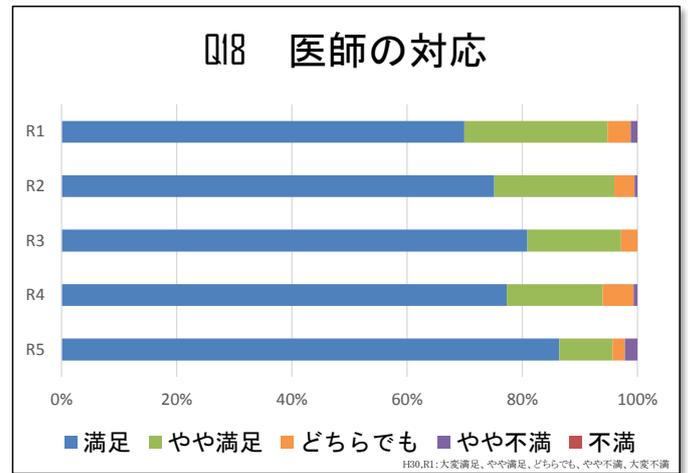
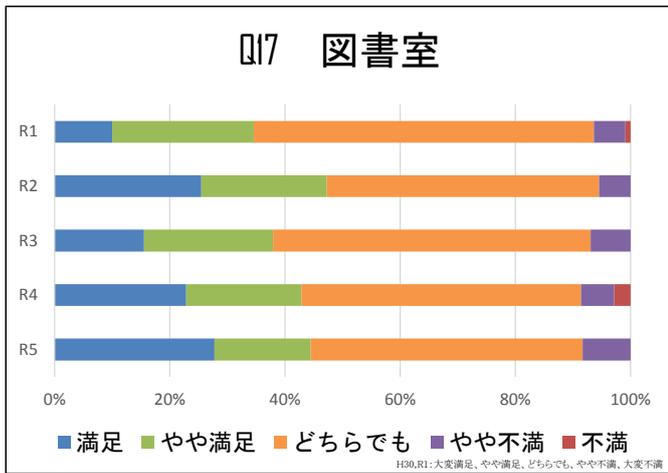
Q35. 病院全体としての満足度

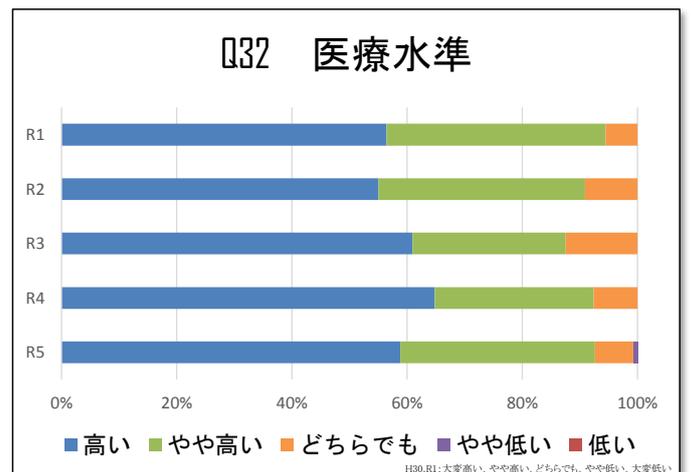
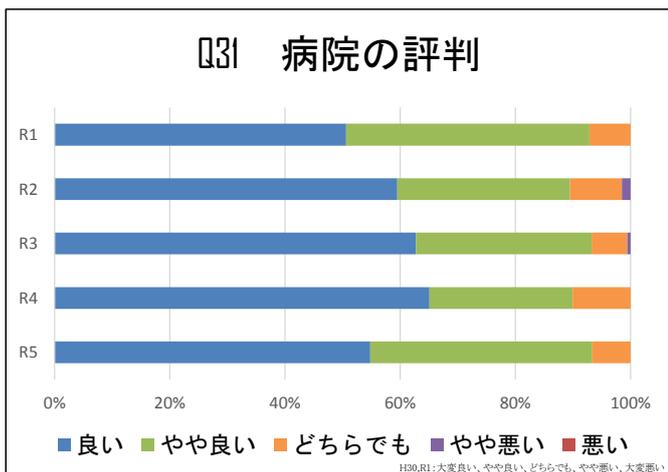
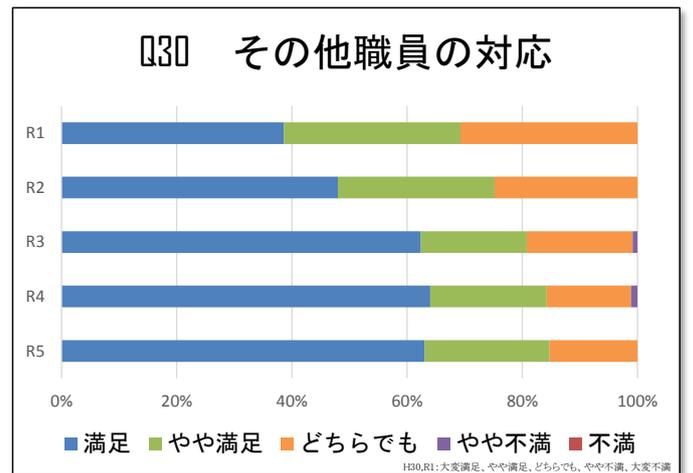
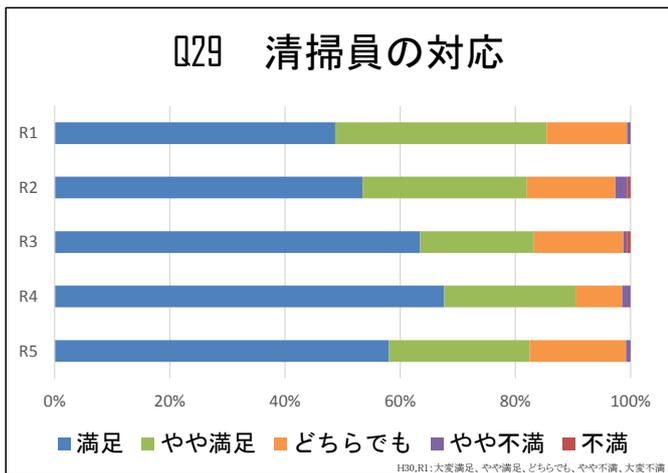
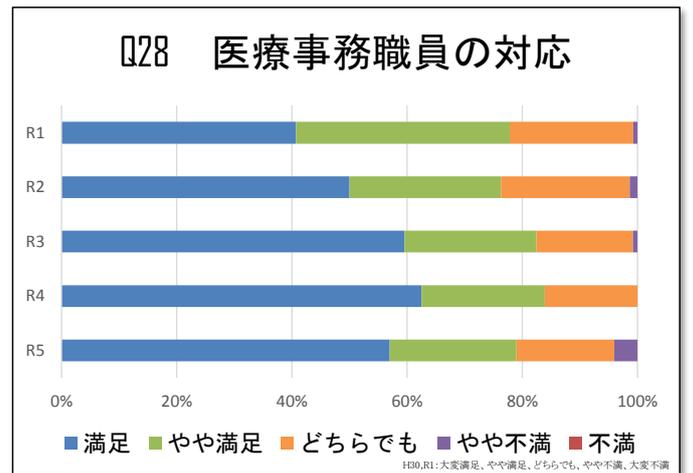
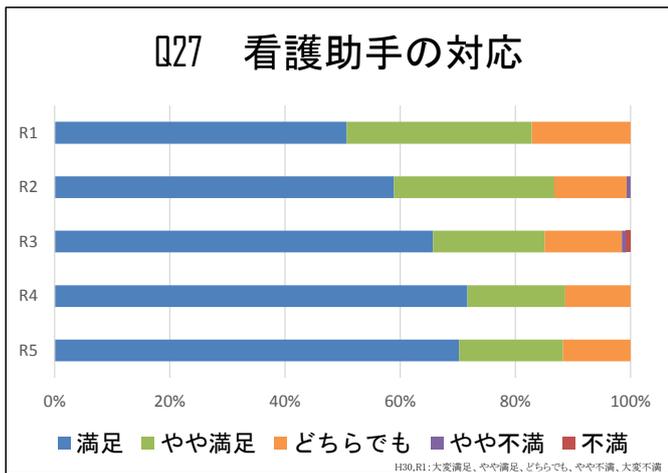
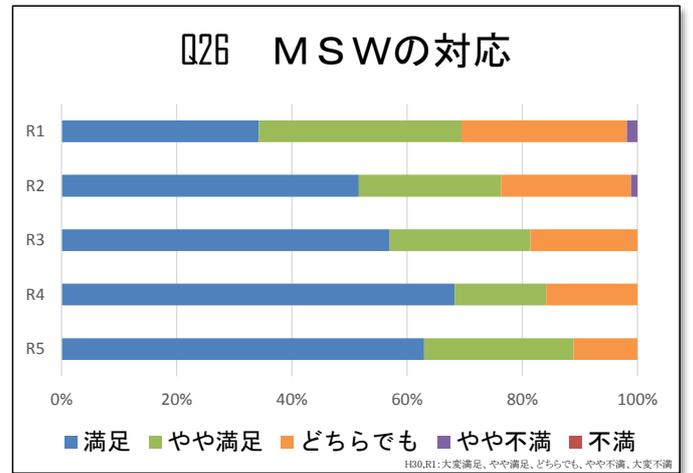
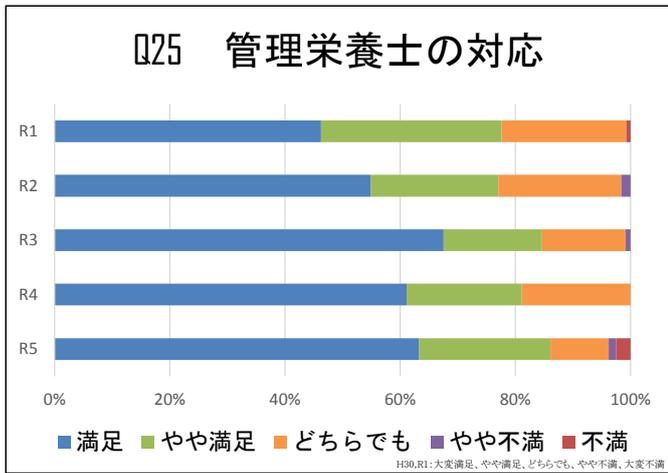
満足	やや満足	どちらでも...	やや不満	不満	未回答
93	43	2	1	1	1



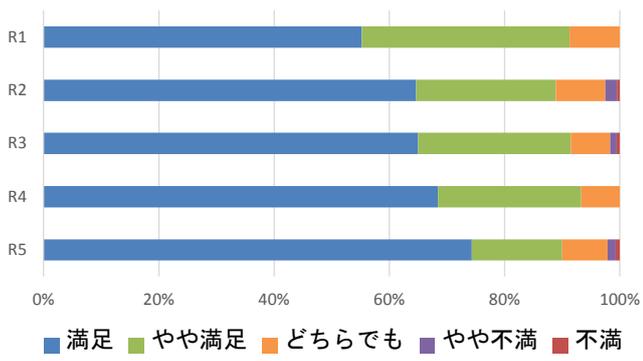






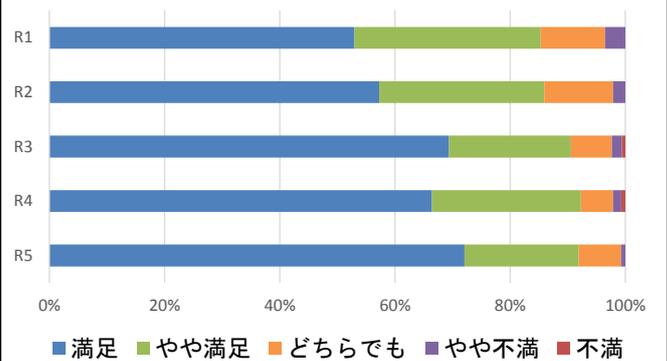


Q33 入院期間



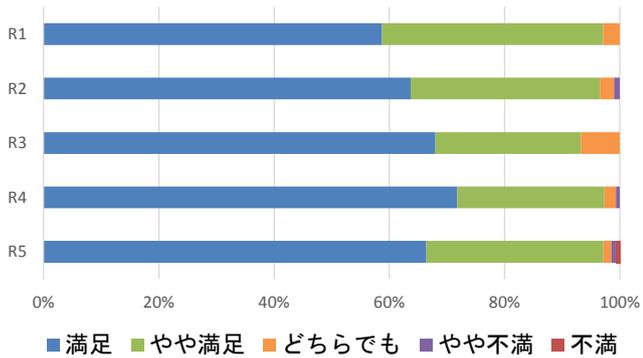
H30,R1:大変満足、やや満足、どちらでも、やや不満、大変不満

Q34 プライバシー



H30,R1:大変満足、やや満足、どちらでも、やや不満、大変不満

Q35 病院全体の満足度



H30,R1:大変満足、やや満足、どちらでも、やや不満、大変不満